



# News Release

## **CDI IT Solutions Expands IT Service Desk Center of Excellence in Cross Lanes, West Virginia**

Charleston, WV and Philadelphia, PA (July 20, 2009) – CDI IT Solutions (CDI), a division of engineering and IT outsourcing leader CDI Corp. (NYSE: CDI), today announced that it will expand its information technology (IT) service center in Cross Lanes, West Virginia, doubling the number of seats in that facility. The HDI-certified and ITIL® compliant IT service desk center of excellence provides level 1 and 2 technical service desk support to its client base throughout the country.

CDI has been successful in growing its service desk through the addition of projects with new clients as well as the expansion of engagements with current clients. The majority of support is being delivered from the West Virginia facility and CDI has significantly increased its capacity at the site. The Cross Lanes service center has become the cornerstone of CDI's offsite delivery channel, further cementing the company's dedication to West Virginia as an IT support destination.

"Nearly four years ago we selected Cross Lanes as the location for our new IT service center based on the available IT personnel in the area and those being educated at the local universities and technical schools," said Mark Balawejder, CDI's Senior Vice President of Solutions Delivery. "Additionally, the State of West Virginia provided a welcoming business environment and reasonable cost structure for doing business which set the stage for a successful relationship between our company and the State. We have consistently increased headcount at the service center and remain committed to long-term growth in West Virginia."

"CDI IT Solutions and West Virginia has been an excellent match and I'm delighted to see this quality company expand its Cross Lanes facility," said Gov. Joe Manchin. "West Virginia is a great partner for business and CDI's expansion shows their commitment to our state and to their customers."

### About CDI IT Solutions

Philadelphia-based CDI IT Solutions provides information technology consulting, project outsourcing and staffing to optimize a client's IT infrastructure, reduce overall IT costs, improve service levels and free up capital for strategic investment. Services include service desk and call center operations, application development and maintenance, quality assurance management and testing, network and systems support, program management services, IT risk management and IT security, and IT staffing and staffing program management. CDI IT Solutions is a division of CDI (NYSE:CDI), a leading provider of engineering and IT outsourcing solutions and professional staffing. Visit us at [www.cdi-its.com](http://www.cdi-its.com).

### About State of West Virginia

Industry, technology and education are thriving in West Virginia, where dramatic positive changes in the business climate have attracted dozens of new employers and helped existing businesses expand by more than \$8.8 billion since 2005. West Virginia's convenient location, highly reliable work force, low cost of doing business and abundant natural resources enable businesses to

succeed. West Virginia enjoys a diverse and dynamic economy; powered by customer service, technology, medical, automotive, biometrics, wood products, energy, chemical and plastics industries.

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