



News Release

CDI IT Solutions Receives Three-Year Service Desk Contract from Case Western Reserve University

Philadelphia (August 4, 2009) – CDI IT Solutions (CDI), a technology services delivery leader and a division of CDI Corp. (NYSE: CDI), today announced it has been awarded a three-year contract to provide year-round IT service desk support to Case Western Reserve University (CWRU) in Cleveland, Ohio.

Under the agreement, CDI will provide Level 1 and Level 2 support to the university's students, faculty and staff from both its HDI-certified Service Desk Center of Excellence (CoE) and an enhanced self-help website. CDI's 24x7 service desk expertise will be combined with CWRU's on-campus walk-in support centers in an effort to provide best-in-class service to the entire university community.

"We are excited to work with Case Western Reserve University as we deliver on our vision to construct and improve operational processes and metrics in their environment," said Mark Balawejder, CDI's Senior Vice President of Solutions Delivery. "CDI offers industry-leading first call resolution and a history of high customer satisfaction. We look forward to a long-standing relationship with the university, combining our experience, methodologies and leading-edge technology with the expertise of their IT staff."

"We are very pleased to be partnering with CDI in the delivery of technical support to Case Western Reserve University," said Michael Kubit, CWRU's Director of IT Customer Service & Support. "Our goal is to provide world-class service to our university community and we are confident in our selection of CDI. We look forward to working with them now and into the future."

About CDI IT Solutions

Philadelphia-based CDI IT Solutions provides information technology consulting, project outsourcing and staffing to optimize a client's IT infrastructure, reduce overall IT costs, improve service levels and free up capital for strategic investment. Services include service desk and call center operations, application development and maintenance, quality assurance management and testing, network and systems support, program management services, IT risk management and IT security, and IT staffing and staffing program management. CDI IT Solutions is a division of CDI Corp. (NYSE:CDI), a leading provider of engineering and IT outsourcing solutions and professional staffing. Visit us at www.cdi-its.com.

About Case Western Reserve University

Case Western Reserve University is among the nation's leading research institutions. Founded in 1826 and shaped by the unique merger of the Case Institute of Technology and Western Reserve University, Case Western Reserve is distinguished by its strengths in education, research, service, and experiential learning. Located in Cleveland, Case Western Reserve offers nationally recognized programs in the Arts and Sciences, Dental Medicine, Engineering, Law, Management, Medicine, Nursing, and Social Work. www.cwru.edu.

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