



News Release

CDI IT Solutions Achieves Renewed HDI® Support Center Certification

Recognition for Excellence in the Service and Support Industry

Philadelphia (March 11, 2010) – CDI IT Solutions (CDI), a technology services delivery leader and a division of CDI Corp. (NYSE: CDI), today announced that it has achieved renewed HDI Support Center Certification from HDI – the world's largest membership association for IT service and support professionals and the premier certification body for the industry.

CDI successfully underwent a thorough onsite audit of the Enterprise Help Desk located at its West Virginia-based Service Desk Center of Excellence to verify compliance to the HDI Support Center Certification Standard. After conducting the audit, Pat Albright, Manager of Support Center Certification and Assessment at HDI, stated, "It was a pleasure working with CDI on this audit. The organization's management team has remained focused on strategic leadership and quality support for its products and services, as well as providing a satisfying work environment for its staff. The renewed award of HDI Support Center Certification is well-deserved and is proof of CDI's dedication to quality operations, continuous improvement, strategic vision, a positive work environment and high levels of customer service. We are pleased to award this certification to the CDI IT Solutions Enterprise Help Desk."

"The CDI IT Solutions Enterprise Help Desk clearly exemplifies excellence in all of the core areas on which the HDI Support Center Certification program focuses – leadership, policy and strategy, people management, resources, process and procedure, people satisfaction, customer satisfaction, and performance results," added Rick Joslin, Executive Director of Training and Certification at HDI.

Certified since 2007, CDI has remained committed to quality customer support. "Continuous focus on quality and process improvements is the cornerstone of our operational success," said Sandy Wightman, Domain Director for CDI IT Solutions. "We are delighted with the HDI renewal as a part of our broader quality portfolio, which also includes an extensive ITIL framework."

First introduced in 2000, the HDI Support Center Certification program is the only open industry standards program for the certification of support center quality. The program is designed to improve the effectiveness of the support services industry and support organizations by providing an industry standard that is recognized worldwide and an accompanying certification program. Evaluation is based on a set of activities, each with four levels of maturity to evaluate the support center. In order to become an HDI-Certified Support Center, a support center must achieve minimum scores as defined by the HDI International Certification Standards Committee.

"CDI's success in their Service and Support division reflects the quality that they continuously strive to achieve. This good news is also a reflection of the level of talented, hard-working West Virginians who add value to CDI. I am pleased to learn of CDI's latest achievement and I hope it continues well into the future," summarized West Virginia Governor Joe Manchin.

About CDI IT Solutions

Philadelphia-based CDI IT Solutions provides information technology consulting, project outsourcing and staffing to optimize a client's IT infrastructure, reduce overall IT costs, improve service levels and free up capital for strategic investment. Services include service desk and call center operations, application development and maintenance, quality assurance management and testing, network and systems support, program management services, IT risk management and IT security as well as IT staffing, Direct Hire and staffing program management. CDI IT Solutions is a division of CDI Corp. (NYSE:CDI), a leading provider of engineering and IT outsourcing solutions and professional staffing. Visit us at www.cdi-its.com.

About HDI

HDI is the world's largest IT service and support membership association and the industry's premier certification and training body. Guided by an international panel of industry experts and practitioners, HDI is the leading resource for help desk/support center emerging trends and best practices. HDI provides members with a vast repository of resources, networking opportunities and the largest industry event - the HDI Annual Conference and Expo. Headquartered in Colorado Springs, Colorado, USA, HDI offers training in multiple languages and countries. For more information, visit www.thinkhdi.com. For more information about the HDI Support Center Certification program, contact HDI at 800.248.5667.

For more information contact:

CDI Corp.

Vincent J. Webb

VP, Communications & Marketing

(215) 636-1240

vince.webb@cdicorp.com